

line 14, after "to" ~~insert~~ --provide-- and after "support" ~~insert~~ --to--;

line 15, after "software" ~~insert~~ --for example--;

line 23, change "their" to --such--.

Page 2, line 1, ~~delete~~ "a";

line 2, ~~delete~~ "as a computer-related product";

line 3, change "user's" to --user-- and after "returning" and "by mail" ~~insert~~

--;;

line 4, ~~delete~~ "after";

line 5, ~~delete~~ "filling in the form";

line 7, ~~delete~~ the line in its entirety;

line 8, ~~delete~~ the line in its entirety and ~~insert~~ therefor --Online registration

a' systems exist in which it is necessary to input, to the user's computer --;

line 12, change "is" to --has been--;

line 13, ~~delete~~ "only";

line 16, change "in the" to --to complete-- and change "registration" to --registrations--;

line 19, after "difficult" ~~insert~~ --and/or tedious-- and after "and" ~~insert~~ --pay postage to--;

line 23, ~~delete~~ "a" and change "cost" to --costs--;

line 24, ~~delete~~ "information" and after "hand-written" ~~insert~~ --information--.

Page 3, line 7, change "but" to --and--;

line 13, ~~delete~~ "performing by a";

NE
line 14, ~~delete~~ "user" and change "to make a" to --for--;

line 16, change "using by" to --providing--;

line 17, change "and the" to --along with--;

line 20, ~~delete~~ "a" (first occurrence) and change "for" to --to--.

a2 Page 6, between lines 13 and 14, insert --Reference will now be made in detail to

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